



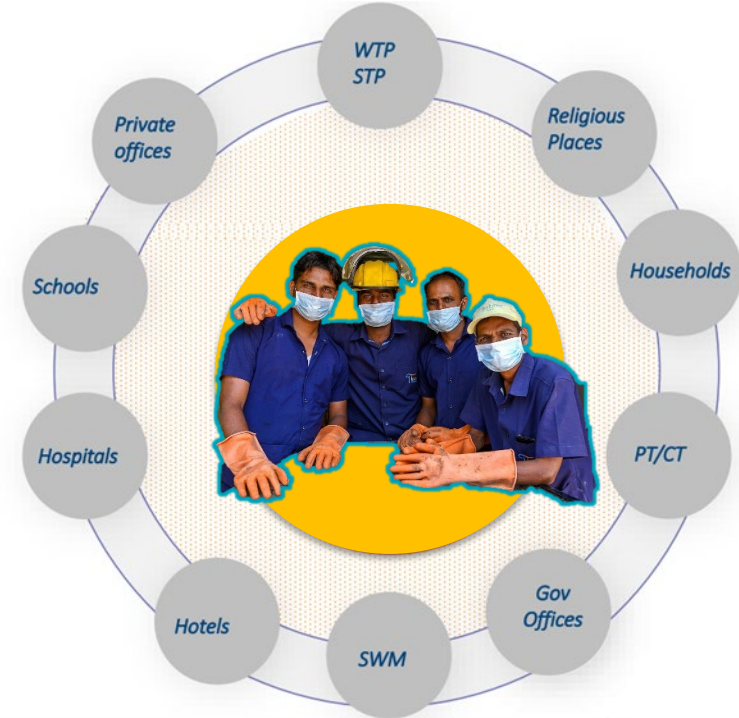
Sanitation worker safety work and provisions made in cities of Maharashtra: Municipal Councils in Maharashtra, India

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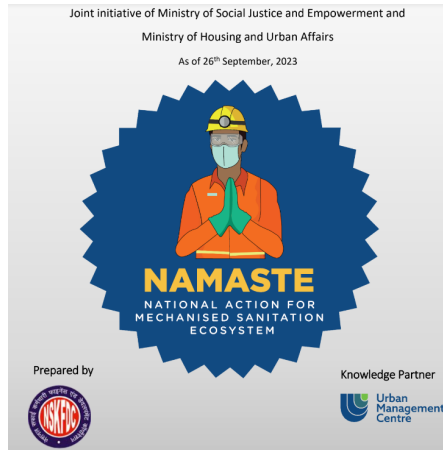
SANITATION WORKERS: IMPORTANT FRONTLINE WARRIORS

- The sanitation workers provide **important sanitation** services to our cities.
- Despite of playing pivotal role in the sanitation value chain, they are often **unrecognized and unquantified**.
- Often **exposed to serious environmental and health hazards** jeopardising their safety and health



POLICY AND PROGRAM FORMULATIONS AT THE CENTRE FOR SANITATION WORKERS

- Two major schemes have been launched by the Ministry of Housing and Urban Affairs (MOHUA)
- **National Action for Mechanized Sanitation Ecosystem (NAMASTE)** scheme jointly launched by Ministry of Social Justice and Empowerment across 4861 cities of India
- **Safai Mitra Suraksha Challenge** launched across 246 cities in India which focuses on safe and mechanized operations by sanitation workers



100% mechanization operations.

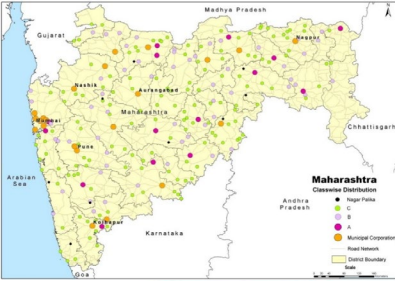
Health Insurance coverage of SSWs

Training of SSWs and Duty Supervisors

Capital Subsidy on Loans to SSWs for Procurement of Sanitation-related Vehicles

Provision of PPE

COMMITMENT TO CWIS IN SMM 2.0 MISSION GUIDELINES AND LEADERSHIP SPEECH



महाराष्ट्र शासन - नगर विकास विभाग



8. Achieving City Wide Inclusive Sanitation and Safai Mitra Surakshit Sheher through convergence with the scheme/programme as well with the inter-department coordination.



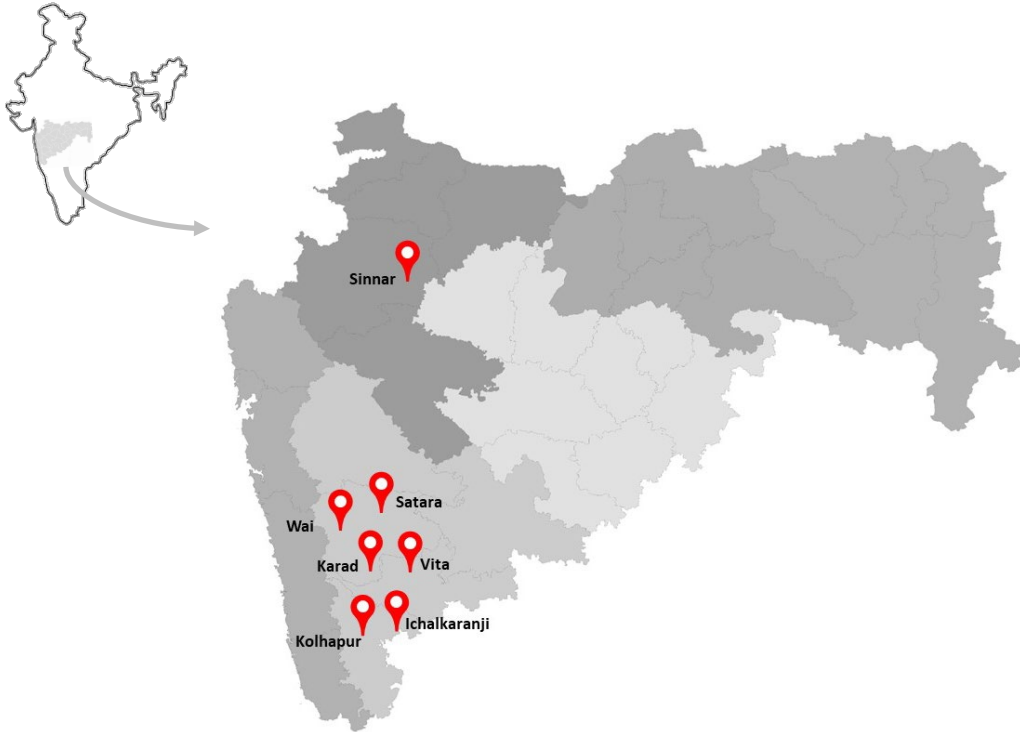
अभियान कालावधी ऑक्टोबर २०२१ ते ऑक्टोबर २०२६

संकल्प स्वच्छतेचा

१. घरगुती/कुटुंब स्तरावर कचऱ्याचे विलगीकरण
२. १००% घरोघरी घनकचरा संकलन
३. १००% कचऱ्याचे शास्त्रशुद्ध पद्धतीने व्यवस्थापन व लॅंडफिलींग
४. जुन्या साठलेल्या कचऱ्यावर प्रक्रिया आणि त्या ठिकाणाचे हरित क्षेत्रामध्ये रूपांतर
५. निर्धारित वेळापत्रकानुसार मैला व्यवस्थापन तसेच वापरलेल्या पाण्याची विल्हेवाट लावण्या करिता १००% सुरक्षित संकलन, वहन, आणि प्रक्रिया करणे
६. वैयक्तिक घरगुती शौचालय
७. आकांक्षित सार्वजनिक शौचालये
८. आंतरविभागीय अभिसरण उपक्रमाद्वारे शहराच्यापी सर्वसमावेश स्वच्छता आणि सफाई मित्र सुरक्षित शहर बनवणे



EXPERIENCES AND LEARNING FROM CWAS SUPPORTED CITIES



As part of technical support unit CWAS has been supporting 7 city government for improvement and innovations towards sanitation worker safety.

Experiences and learnings from these cities have translated to recommendations for advisories, guidelines at Centre and State level

ASSESSMENT OF SANITATION WORKERS CONDUCTED IN THE SUPPORT CITIES



Worker profiles

- Average ratio govt. employed and private contractual
- Employment benefits
 - Low PPE usage
 - Contract documents did not have PPE related clause



Qualitative discussions

- Lack of awareness on health impacts of not using PPE
- PPE not activity and gender specific
 - PPE not user friendly – workers reported discomfort as reason for not using



Evaluating monitoring, replacement regime

- No systematic monitoring mechanisms
- Not replaced timely
- Supplied once under SBM



Review of available guidelines

- Advisory on Community & Public Toilets, 2018
- Standard Operating Procedures for cleaning of Sewers and Septic Tanks, 2018
 - Swachh Bharat Mission: Municipal Solid Waste Management Manual, 2016



PPE market assessment

- Options for user friendly gear
- Comparing costs
- Vendor availability

MODEL PPE PROCUREMENT AND MODEL CLAUSES FOR LABOUR CONTRACTS

Contract modified to include PPE clauses

Inclusion of appropriate PPE related clauses in all contract documents of the sanitation department

WAI MUNICIPAL COUNCIL, WAI
(District- Satara)

Date: / / 20

Tender Form

To,
Chief Officer
Wai municipal council, Wai

Bidder name: _____
Address: _____

Work no: _____
Work name: Supply of **personnel protection equipment (PPE)** (ISI mark) to the Sanitation department of Wai municipal council.

As per the Wai municipal council's tender notice published on _____ in the _____ newspaper, I/we/our shop/our institute is ready to provide all types of personnel protection equipment to the sanitation department, Wai municipal council. For the concerned work mentioned rates in the tender form by me/us in the year 20____, will be obligatory to me/us/our shop/our institute from the date of work order issued to the one year and the responsibility to supply the material to the council will be mine/ours/our shop/our institute. In this regards my/our/our shop/our institute rates in the rate table for the below mentioned work will remain as mentioned thereafter.

Sr. no.	Name of PPE	Specifications	Quantity	Make/Brand	Rate per item	Total cost of gear
1	Nose Mask with valve (Washable)					
2	Rubber Gloves (Orange)					
3	Dotted rubber-cloth hand gloves					
4	Safety Helmet					
5	Safety Goggles					
6	Apron					
7	Safety shoes					
8	Gumboot (Steel toe)					

Terms and conditions:-

- No advance amount will be sanctioned for this work.
- I/we/our shop/our institute will be bound to complete the work of providing PPEs to the sanitation department, Wai municipal council within the time given in the work order.
- In any case, I/we/our shop/our institute agree that the term will not be extended beyond what is mentioned in the work order.
- If the work is not done in time, the deposit will be confiscated and penal action will be taken. This is acceptable to me/us/our shop/our institute.
- I/we/our shop/our institute will be responsible for complying with the terms and conditions of the tender form, agreement and work order.
- I/we/our shop/our institute will be obliged to pay government taxes for this work.
- I/we/our shop/our institute agree that the deposit I paid will not be refunded until the work is completed.
- In case of any accident or mishap, I/we/our shop/our institute will be fully responsible for providing PPEs to the sanitation department, Wai municipal council.
- I/we/our shop/our institute agree that the provision of PPEs to the sanitation department, Wai municipal council is to be made under the supervision of Quakardas and helpers.
- I/we/our shop/our institute agree that taxes will be deducted from this work bill as per the rules.
- If there is any dispute between me/us/our shop/our institute and the Wai municipal council, I/we/our shop/our institute agree that it is necessary to file a case in the Wai court as Wai municipal council is within the boundaries/jurisdiction of the Wai court.
- As per the provision of Section 34 of the Mumbai Stamp Act, 1958 dated 20/07/2009, in case of any doubt in future regarding stamp duty, the entire responsibility will be on me/us/our shop/our institute.
- If this contract is to be terminated, it will be mandatory for me/us/our shop/our institute to give a preliminary notice to the Wai municipal council one month in advance. Failure to do so will result in recovery of the cost incurred by the municipal council.
- It will be mandatory for me/us/our shop/our institute to supply materials/PPEs of Indian Standard (ISI Mark) compliant only as per the work order issued.
- I/we/our shop/our institute will be obliged to provide PPEs to all male and female workers of the sanitation department, Wai municipal council.
- The rates I/we/our shop/our institute have mentioned in the tender will not exceed the market price. If the rate goes above the market price, I/we/our shop/our institute will be fully responsible for compensating it.
- The Wai Municipal Council reserves the right to approve or reject the tender without giving any reason.

PPE Procurement

Procurement of PPEs as per the guidelines based on activity, gender etc.
Regular replacement regime scheduled.

Are you wearing the correct PPE for your job?

- Cleaning of toilets**
 - Face mask
 - Rubber gloves
 - Apron/Uniform
 - Gumboots
- Septic tank desludging**
 - Face mask, breath mask
 - Rubber gloves
 - Uniform
 - Gumboots
 - Safety Helmet
 - Safety goggles
 - Torch
- Road sweeping and drain cleaning**
 - Face mask
 - Gloves
 - Uniform
 - Shoes, Gumboots
 - Reflective vest
- Solid Waste Handlers**
 - Face mask
 - Gloves, Heavy duty gloves
 - Uniform
 - Shoes, Gumboots
- Treatment plant operator**
 - Respirator
 - Eye shield
 - Face shield
 - Safety goggles
 - Ear Plug
- Sewer cleaning**
 - Breath mask
 - Rubber gloves
 - Coveralls
 - Gumboots
 - Safety Helmet
 - Safety goggles
 - Torch
 - Trippod and harness
 - Blower/cleaner

Logos: Maharashtra Sahakar, CWAS, CRDF, CEPT UNIVERSITY

- These PPEs should be supplied within 8 days from receipt of this order. Failure to do so within the supply period will result in a penalty of Rs. 100 per day and deducted from the bill.
- I/we/our shop/our institute agree to all the above terms and conditions and I/we/our shop/our institute is ready to supply PPEs to the sanitation department of Wai Municipal Council at the rate mentioned above. However, this is a request to consider my/our/our shop/our institute rate table.

Tender form receipt no: _____ Date: / / 20
Earnest money receipt no: _____ Date: / / 20

Signature of the Bidder

Chief Officer
Wai Municipal Council, Wai

Annexure: List of mandatory PPE as per activity according to National guidelines*

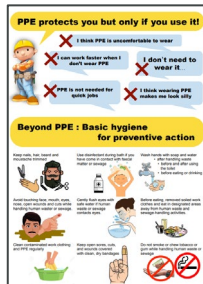
Sl. No.	Activity	Face Mask	Rubber gloves	Apron/Uniform	Gumboots	Safety shoes	Reflective jackets	Safety helmet	Safety goggles	Ear plug
1	CT/PT Cleaners	Face Mask	Rubber gloves	Apron/Uniform	Gumboots					
2	Solid Waste Handlers (IWM)	Face Mask	1. Gloves (for collection from residential areas) 2. Heavy duty gloves (for collection from hospitals, industrial and commercial areas)	Uniform	Safety shoes					
3	Road Sweeper/Drain Cleaners	Face Mask	Gloves	Uniform	Safety shoes/Gumboots	Reflective jackets				
4	Desludgers and Sewer Cleaners	1. Face mask 2. Breasmask	Rubber Gloves	Uniform	Gumboots (ISI/ISO)	Safety helmet	Safety goggles			
5	RSP Operators (As per PPE guidelines prescribed by MOP, Maharashtra)	1. Face mask 2. Half face or full face respirator with H400 filter	2. Heat Resistant Hand gloves (Leather) 3. Heat Resistant Rubber Hand gloves 4. Wristle Rubber Hand gloves 5. Disposable gloves	Uniform	1. Safety shoes 2. Gumboots (ISI/ISO)	1. Safety helmet 2. Face shield with helmet	Safety goggles	Ear plug		

*Source: Advisory on Community and Public Toilets, 2018, MoUWA, Standard Operating Procedures (SOP) for Cleaning of Sewers and Septic Tanks, 2018, (ICHEHO, MoUWA), SSM Municipal Solid Waste Management Manual, 2016, (ICHEHO) Technical collaboration with ICI

TRAINING AND STRENGTHENING MONITORING SYSTEMS

Training and sensitization

Training workshops, health camps, and counselling sessions to be conducted to sensitize on the importance of using PPE



Monitoring systems

Paper based and digital tools to be made available for easy monitoring and ensuring regular use of PPE

Name of the worker: _____

Helmet	Safety goggle	Nose Mask	Hand Gloves	Jacket	Safety Shoes	Gum-boots	Remark	Sign
Date	Date	Date	Date	Date	Date	Date	PPE set given	Sign
			Date				Hand gloves are torn.	Sign

Sample of formats prepared for capturing replacement and distribution of PPE in the PPE record book



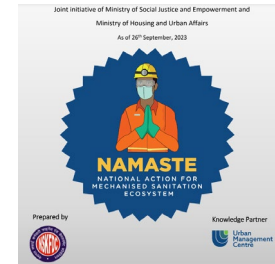
FUND ALLOCATION AND ALIGNING TO EXISTING MISSIONS AND PROGRAMS

Fund allocation as part of city budget

Cities to earmark funds in budgets for purchase of PPEs and trainings , **Loans under NSKFDC** can be explored for purchase of machinery

Aligning efforts to existing mission and programs

Alignment of city level efforts with the current missions such **Swachh Bharat Mission, Amrut, Safai Mitra Suraksha Challenge, NAMASTE** scheme etc. City officials are made aware of the missions and supported to align their activities as per the mission objectives.



KEY LEARNINGS WHICH HAVE BEEN SCALED UP AT STATE LEVEL

- 1 Data on sanitation workers ecosystem** Collect real time data on **sanitation workers, service providers, PPE provision, replacement** etc.
- 2 Adopt a holistic approach to improve** Holistic approach including **fund allocations, technology, governance, and behavior change** along with participation from all **stakeholders**.
- 3 Provide PPE adequately and monitor diligently** **Provide PPE** to all with effective **monitoring and replacement regime**. contracts with the private sector need to address these.
- 4 Acknowledge their work** **Change attitude** towards sanitation workers, consider them as assets, acknowledge their work and bring in dignity.

Thank you

CWAS CENTER
FOR WATER
AND SANITATION

CRDF CEPT RESEARCH
AND DEVELOPMENT
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About us

The Center for Water and Sanitation (CWAS) is a part of CEPT Research and Development Foundation (CRDF) at CEPT University. CWAS undertakes action-research, implementation support, capacity building and advocacy in the field of urban water and sanitation. Acting as a thought catalyst and facilitator, CWAS works closely with all levels of governments - national, state and local to support them in delivering water and sanitation services in an efficient, effective and equitable manner.

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